



## PRICE LIST

The following fees apply to a single QSE Smart database including its associated end user software licenses. These fees are valid until 30<sup>th</sup> June 2024 after which they are subject to review and change.

### ENTERPRISE MULTI-USER LICENSE FEES

Number of Seats	Per Additional Seat	Cumulative Total
1 seats (Freeware)	---	AUD \$0.00
5 seats (Minimum)	---	AUD \$5,250.00
6 – 25 seats	AUD \$220.00	AUD \$9,650.00
26 – 50 seats	AUD \$180.00	AUD \$14,150.00
51 to 100 seats	AUD \$140.00	AUD \$21,150.00
101 to 250 seats	AUD \$80.00	AUD \$33,150.00

Notes:

1. The minimum 5 seats fee includes a once off Server License fee for the QSE database
2. The Per Seat fee applies to the named end user which can be re-assigned once the existing user account is removed.
3. Licenses can be progressively upgraded after the minimum 5 seats at the Per Seat fees corresponding to the additional number of seats ordered.
4. All Fees are in Australian (AUD) dollars
5. All Fees **exclude** any Taxes, GST or VAT which may be payable.

Please contact [salesteam@cyinnovations.com](mailto:salesteam@cyinnovations.com) for the discounts applicable above 250 seats

### ANNUAL MAINTENANCE FEES (PRO-RATA)

The Annual Maintenance Fee is 20% of the total License Fee and is included in the initial license fee which entitles the Client to install of the latest approved build of the software plus any upgrades for a period of 1 year. Thereafter, upgrades to the latest approved build are only available to Clients who have fully paid their Annual Maintenance fee for the year in advance.

Number of Seats	Maintenance Per Seat	Cumulative Total
5 seats (Minimum)	---	AUD \$1,050.00
6 – 25 seats	AUD \$44.00	AUD \$1,930.00
26 – 50 seats	AUD \$36.00	AUD \$2,830.00
51 to 100 seats	AUD \$28.00	AUD \$4,230.00
101 to 250 seats	AUD \$16.00	AUD \$6,630.00

For Clients who are one or more years in arrears of paying the Annual Maintenance fee, the Annual Maintenance fee plus an **additional** product upgrade fee of 50% of total current License Fee is payable before the Client can upgrade the Product to the latest approved build.

### RESELLERS

Resellers are offered **up to 40% discount** on all the above fees after entering a reseller's agreement with CY Innovations.

Please contact [resellers@cyinnovations.com](mailto:resellers@cyinnovations.com) for further information on reseller discounts.

## SOFTWARE REGISTRATION PROCEDURE

### SOFTWARE REGISTRATION

Once a QSE database has been installed you may continue to use all the features as 'try-before-you-buy' for a single User using one QSE database under our **TRUE Freeware** license. If you wish to upgrade to an **ENTERPRISE Multi-User** license you must first register the QSE database so that a Customer ID can be issued to you by CY Innovations.

The registration procedure is detailed in the [QSE Smart On-line Help Guide](#).

1. Install the QSE database on a server and the application software on client PC/s according to the on-line QSE Help Guide.
2. Login as 'bizadmin' and select **Help | Register QSE** from the main menu.
3. On the Product Registration window enter the Company Name (or your name) to be registered.
4. Click *Register Now*
5. An email will be sent to [orders@cyinnovations.com](mailto:orders@cyinnovations.com) for minimum 5 End User licenses.
6. We will email you a reply including an invoice for the current prices listed and EFT payment instructions
7. Once your payment is received we will send an email with your Customer ID and a License Number.
8. Enter the Customer ID and License Number in the Product Registration window and click *Apply*.
9. Your QSE database will be registered under an **ENTERPRISE Multi-User** license for number of End Users purchased.
10. From the main select **Help | About QSE** to view the details of your license.

## LICENSE UPGRADE PROCEDURE

### LICENSE UPGRADE

Once a QSE database has been registered and you have been issued a Customer ID you can upgrade your license at any time by placing an order for the required number of seats at the current prices listed.

Upgrading your **ENTERPRISE Multi-User** license is achieved by placing an order for the TOTAL (existing + new) number of seats required for an existing **ENTERPRISE Multi-User** license. A minimum seat quantity of 5 is included in the initial fee includes the databases license for one QSE database and the first year maintenance agreement.

The license upgrade procedure is detailed in the [QSE Smart On-line Help Guide](#).

1. The QSE database must already have been Registered with an **ENTERPRISE Multi-User** license according to the on-line QSE Help Guide
2. Login using the 'bizadmin' account and select **Help | Register QSE** from the main menu.
3. Click *Upgrade Now*.
4. Enter the TOTAL number (existing + new) of seats you require.
5. Your upgrade request including User/Company Name, Customer ID and License Key will be sent to [orders@cyinnovations.com](mailto:orders@cyinnovations.com).
6. You will receive an invoice from CY Innovations for the current prices listed with EFT payment instructions
7. When payment has been confirmed you will receive an email with your new License Number.
8. Enter the License Number in the Product Registration window and click *Apply*.
9. From the main select **Help | About QSE** to view the details of your new license.



## END USER LICENSE AGREEMENT

### QSE SMART SOFTWARE LICENSE AGREEMENT

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When you first register your product installation CY Innovations will issue you with a unique Customer ID. You must quote this Customer ID under the following circumstances:

1. upgrading your product installation license,
2. registering and upgrading another product installation license,
3. in all communications with CY Innovations.

The performance of this product in relation to the number of concurrent users is not guaranteed and is dependent on the condition of your computer, computer network and any limitations of Microsoft Access and SQL Server.

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#### A. TRUE FREEWARE

When first installed you are not required to register the Software and some functions and features will remain restricted. You may continue use this unregistered TRUE FREEWARE license free of charge and without expiry. You may only install the TRUE FREEWARE license on a single computer. You may only install one QSE database on a single computer or network location.

#### B. ENTERPRISE MULTI-USER

By quoting the licensing information found in the HELP >> REGISTER QSE menu to CY Innovations Pty Ltd and providing payment on terms outlined in our invoice, CY Innovations Pty Ltd will in return provide a License Number. On acceptance of the License Number your product installation will have an ENTERPRISE MULTI-USER license without expiry for the number of End User seats purchased. You may install the ENTERPRISE MULTI-USER license on an unlimited number of networked computers. You will have full access to all product functions and features for one QSE Database.

You may:

- a) install this Software on the number of computers allowed by the version as A or B above. If a License Number accompanies, precedes, or follows this license, you may make that number of copies of the Software licensed to you by CY Innovations Pty Ltd as provided in your License Number. Your License Number shall constitute proof of your right to make such copies.
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- c) make copies of the Software installation package and re-distribute to others providing there is no gain whatsoever except for any services you may provide to others in relation to the installation, configuration or use of the Software;



d) use the Software on a network, and add new content to a Vault provided you have a licensed copy of that QSE Database on that network; and

You may not:

- a) transfer this license to another party other than the Licensed Company either freely or in return for any gain
- b) move or otherwise alter the location of a registered QSE Database on a computer or network of computers
- c) derive any gain whatsoever for copying and re-distributing the Software installation package except for any services you may provide others for installing, configuring or using the Software;
- d) copy and distribute the printed documentation which accompanies the Software for any gain whatsoever;
- e) sublicense, rent or lease any portion of the Software; reverse engineer, decompile, disassemble, modify, translate, make any attempt to discover the source code of the Software, or create derivative works from the Software;
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#### 3. Refund Policy:

CY Innovations provides the Software as a downloadable, limited function freeware product under a TRUE FREeware license. You can continue to use the product under the TRUE FREeware license at no cost.

You can also register an ENTERPRISE MULTI-User 5 User license at any time by registering your details with CY Innovations and supplying the License Key provided by the installed product. After your payment is approved, a receipt email will be sent to you with the License Number required to unlock the purchased license.

Once this information has been emailed to you, a full refund will only be granted within 30 days of purchase for (1) Software not received due to an error on CY Innovation's part (2) Duplicate Purchases (3) Billing Errors

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We strongly recommend that all Customers download, install, and test the freeware prior to making any purchase. Please note that you can only upgrade the TRUE Freeware license to at least an ENTERPRISE Multi-User 5 User license.

You can progressively upgrade your ENTERPRISE MULTI-User license using the HELP >> UPGRADE LICENSE menu for the number of End Users you require.

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